

Lost property policy

Theatre Royal Wakefield accepts no responsibility for private property whilst on the premises, including accepting any liability should lost property be returned for any reason to someone who is not its owner (e.g. if someone makes a false representation to the Theatre of ownership of property).

Property that is left on the premises will be kept for a period of three months, after which it will be disposed of.

In order for property to be reclaimed, a detailed description of the item(s) and/or proof of ID (identity), and date that the item was left will be required.

While every effort will be made to identify the possible owner of lost property (which is likely to involve searching of the item) and then make contact with them, the Theatre will not return the property to that person unless they provide the details set out in the previous paragraph.

Theatre Royal Wakefield will not mail/courier or insure during transit any reclaimed found property back to the presumed owner unless they send the appropriate fees to cover packing and postage, and any insurance during transit stipulated by the claimant.

All items sent at owner's risk.

Note that the Theatre will NOT automatically arrange insurance during transit. The Theatre will only arrange insurance during transit if it is specifically requested in writing at the time of reclaiming found property - and then the Theatre will only arrange the insurance that is made available as "standard" by the carrier chosen by the Theatre (so the Theatre will not be liable for the suitability of the insurance), and for the value stated in writing by the person claiming the property.